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| Objective: Cyber Security analyst/Cloud Solution Architect To obtain a position in more technical role as Dev ops, Cyber security or Cloud solution Architect |  | Daniel Chmura  Customer success manager  I am passionate about computers from a young age. Looking for a more challenging role. | |
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| CONTACT  * Daniel.camora@gmail.com * +48 883968508 * Warsaw Powstancow Slanskich 49 * LinkdIn: [(9) Daniel Chmura | LinkedIn](https://www.linkedin.com/in/daniel-chmura-2aa79b22a/)  Certification CompTIA Security+ 601  **AZ-900** Azure Fundamentals  **AZ-305** Designing Microsoft Azure Infrastructure Solutions - Microsoft  **SC-900** Security, Compliance, and Identity Fundamentals - Microsoft  **AZ-104** Azure Administrator Associate - Microsoft  CISSP 2021: Fundamental Concepts & Principles - Skillsoft  CCNA Cisco Certified Network Associate Routing and Switching (CCNA) Cisco  Technology Architect Associate SKILLS  * Power-BI * CRM * Bash - Basic * Agile and ITIL : basic * Python – Basic * Power-shell – basic * M365 applications   **Languages**   * English – Fluent * Hebrew – Fluent * Polish – Basic |  | |
| Experience **Accenture** *- Customer Success Manager*  *Jan 2023 - Present (2 year 2 months)*  Customer Success Manger- Microsoft  • Understand the goals of the clients and create value on the business end and on the technical side  • Azure Use case recommendations for infrastructure  • Work with stakeholders to understand the need of the client  • Training creation for the purpose of better understanding of technical aspects on: Security, Architecture design, Storage options | |
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| **HCLTech** *- Technical Analyst*  *Dec 2021 - Jan 2023 (1 year 2 months)*  Identify and understand the users issues   * Categorize and record reported queries and provided solutions * Advised users on the appropriate course of action and best practices * Support areas: M365 package, Azure Intune, Active directory , SAP, hardware * Escalated unresolved problems to a higher level of support or connect with product owners to resolve issues * Remotely connected to the user’s computer through Bomgar and remotely troubleshoot the user’s computer * Collaborated with colleagues to find a solution to resolution issue * Used Active Directory to reset passwords, check the user’s manager, change the user’s manager, change the account expiry date, resolve sync active directory issues, create and delete account on Active Directory. * Create accounts for Vendors, Used SAP to correct, delete, * Create or resolve a sync issues. * Created functional mailboxes for single or group users * Used Azure Intune to Check MFA and to rest MFA if Needed. * Check network connectivity with CMD * Worked with different teams to resolve an issue | |
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| **My Pita** *- Owner*  *Feb 2018 - Dec 2021 (3 years 11 months)*   * Managing the firm marketing and client acquisitions campaigns * Manag all aspects for the business operations * Preparing products to the company’s coffee place * and orders and shipments/deliveries – e.g. Demand forecasting, * Orders fulfillment, Managing the assets in the Inventory, * including dispatching and goods receiving * Managing all company’s financial aspects and investments   **­­­­**\_\_\_\_\_\_\_\_\_\_\_\_\_\_­­­­­­\_\_\_\_\_\_\_\_\_  **TourPoland S.A.***- Operations Manager*  *Oct 2013 - Aug 2017 (3 years 11 months)*   * Managing and maintaining the company’s portfolios and services * covering various vacations and leisure plans for tourists in Poland * Maintaining close relationships with clients * and service providers (i.e. restaurants, museums, hotels and logistics) * Created Plans and guides for customers and guides * Collaborated with different Vendors for cooperation's | |

Wyrażam zgodę na przetwarzanie moich danych osobowych dla potrzeb niezbędnych do realizacji procesu rekrutacji (zgodnie z ustawą z dnia 29.08.1997 roku o ochronie danych osobowych; tekst jednolity: Dz. U. 2016 r. poz. 922)